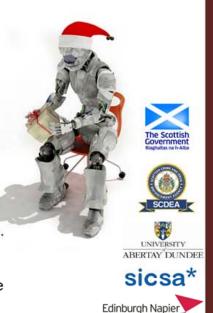


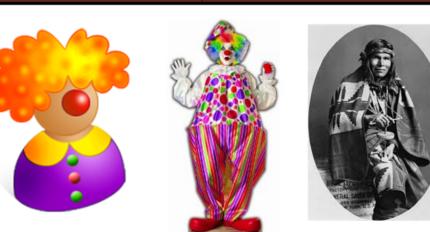
## **Building a New Nation**

Risk, Trust and Governance - Prof Bill Buchanan

## Scottish Christmas Cyber Lecture 2012

- Social Networking and Tracking. Dr Ian Ferguson.
- On-line Safety. Martyn Davidson.
- Cracking Codes. Prof Bill Buchanan.
- Prize. Scottish Cipher Pupil of the Year 2013





I've just received notification about the Christmas lecture and am emailing firstly to express my thanks and delight that this event is taking place. There is a woeful lack of interesting events aimed at Scottish Computing pupils so it is great to see the Cyber lecture.

I am also emailing to ask about
the number of pupils we will be
allowed to bring – George
Heriot's currently has a large
number of pupils studying
Computing and Information
Systems. At Higher and Advanced
Higher levels we have 38 pupils ...



## **Building a New Nation**

What's so special about us?

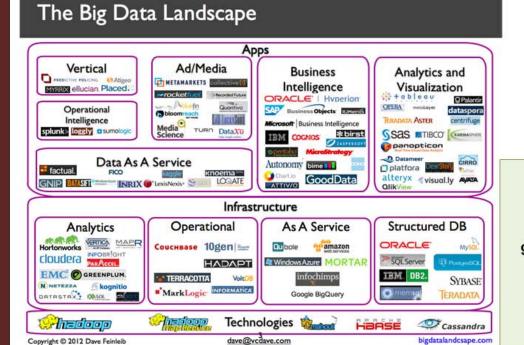
## Industrial Age

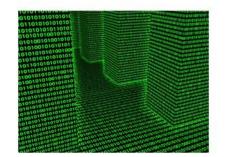






## Information Age

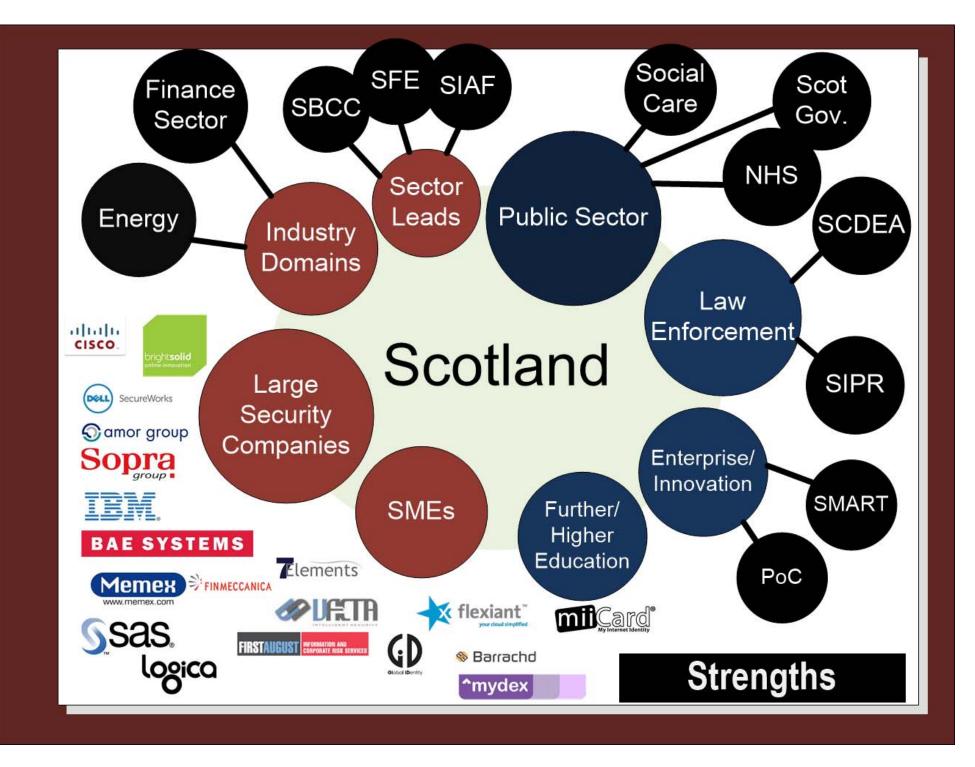




Volume: 12 TB of Tweets per day.
Variety: Video, images, voice, text, sensors.
Veracity: Trust

Velocity: 500 million calls records analysed 90% of all data in Cloud product in last two years.

2,500,000,000,000,000 bytes/day – 2.5 Quintillion Bytes 1,000,000,000 Hard disks





## **Building a New Nation**

Some Weaknesses?



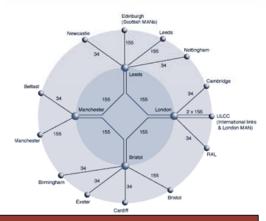
Lack of Standards



**Graduate Supply** 

## Lack of Citizen Integration

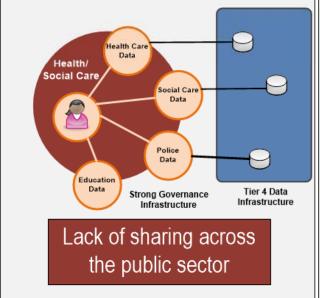




Critical Infrastructure



Public/Private/Hybrid Cloud





Poor coverage

Weaknesses



Let us be unique!

Let's have proper auditing

Let's define ownership and governance

Let us interface with the public sector over the Internet

Improve Lives and Reduce Risk and Harm

Let's integrate citizens into every part of the infrastructure

Balance the Risk ... and let us decide









Doctors' surgeries will have to set up services to allow anyone to see their health files, book appointments and order repeat prescriptions on the Internet.

The new campaign is being spearheaded by Jeremy Hunt, the Health Secretary.

"Looking after their own health, and the health of their families needs to be as straightforward as possible.

"Looking after our health should be easy — in an age where people can do their banking or shopping online, it should be just as simple to view your health records, order a repeat prescription or book a GP



- 1) is this in the **interest of people whose hypochondriac and worrying tendencies** are made worse by all the medical information on the internet?
- 2) how much will it cost?
- 3) what's wrong with the current system where you can request your records from the surgery?
- 4) how will it be secured a) from hackers b) from your boss c) from your intimidating other half or family member who is standing next to you at the computer and demanding that you log in?
- 5) is this going to cause doctors to have to go through your records with a **fine-toothed comb to weed out an ill-advised comment made in 19-whenever** when the idea that patients could sue or access their records online was very remote.





My partner's doctor here in France hands over the hard copy of any documents to her. This includes notes and letters passed between doctors and other specialists. He keeps an electronic copy. This means we have all the x-rays, DVDs of MRI scans etc. He gives a regular print out of any notes made.

The notes are released on the processing of the Carte Vitale which has a photo of the patient.

Other doctors can have accss to her records through the Carte Vitale system.

It puts the patient at the forefront of treatment. When I moved to France from the UK some years ago I obtained a photocopy of my medical records. It contained notes in code which made no sense to me whatsoever. I could find nothing regarding hospital treatments ,the fact I had broken my leg when 11 yrs old , had my tonsils out etc. No vaccines as a child or adult were noted. The french doctor said the notes were worse than useless.



Why is the **NHS so out of date**?



NFN – Normal for Norfolk. FLK – Funny Looking Kid. GLM – Good Looking Mom.



Who, other than hypochondriacs, narcissists, neurotics, ME 'sufferers', DLA scroungers and the mentally ill, wants this? And, for all the groups mentioned, this will only make them feel worse, do no good at all and increase costs. How much will it cost, how secure will it be and how late will it be? If doctors cannot be frank in the notes, they will end up being defensive and guarded, which will be bad for everyone. Sadly, NFN, FLK and GLM have largely disappeared but this is the death knell.

The truth is, however, that a patient-accessible record system is essential for the dismantling and selling-off of the NHS. Alternative providers, doctors and Prince Charles' quacks and businesses run by Hunt and Lansley's mates will be able to read them, print them, import them and invoice services accordingly. "Oh, I see you've never had any of my very special water, never tried accupuncture, had this scan." That is what this is about, whether you agree with it or not.



The problem is that the doctors may not be telling the "truth". My partner was diagnosed as a psychiatric case when she lost use of her legs. A letter from the neurologist who examined her said she had had an MRI scan. That had never taken place. All doctors treating her afterwards took that as gospel.

I reviewed her case and discovered that and other serious errors by other neurologists, rheumatologist and opthalmologists.

In the end I requested the MRI scan and all accompanying tests for **Multiple Schlerosis and every one proved positive**. A review of all previous tests including one when she had lost vision in one eye had pointed to MS.

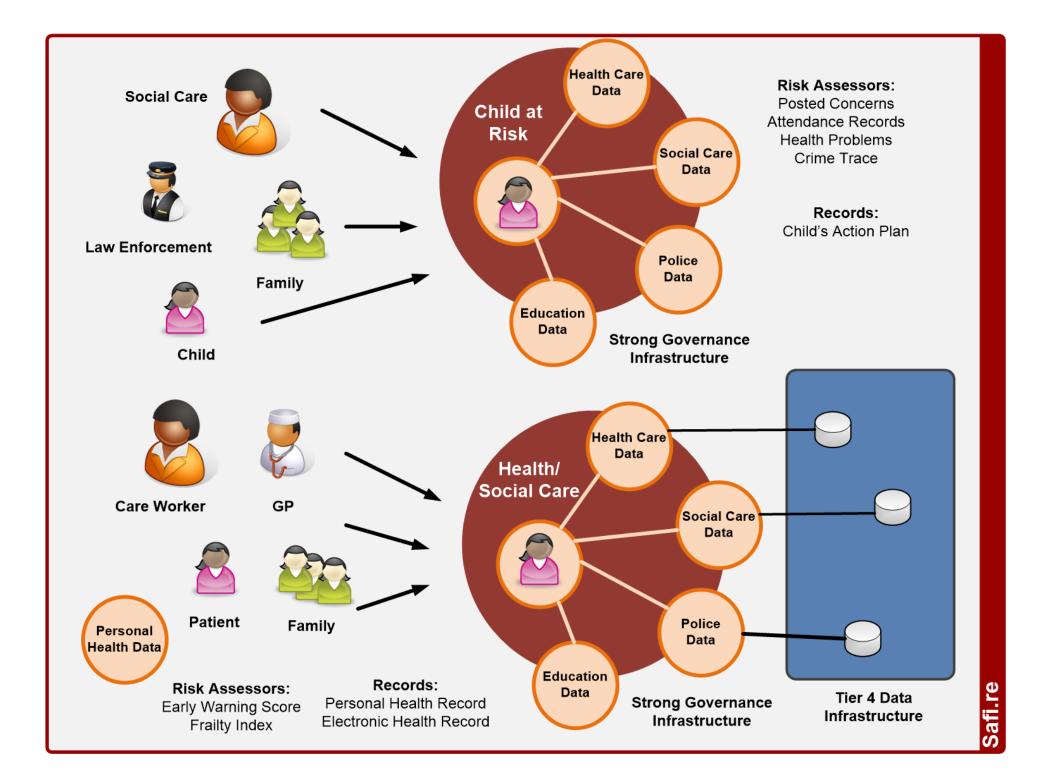
Maybe knowing the patients can see all the results of tests etc may lead doctors to be more careful.

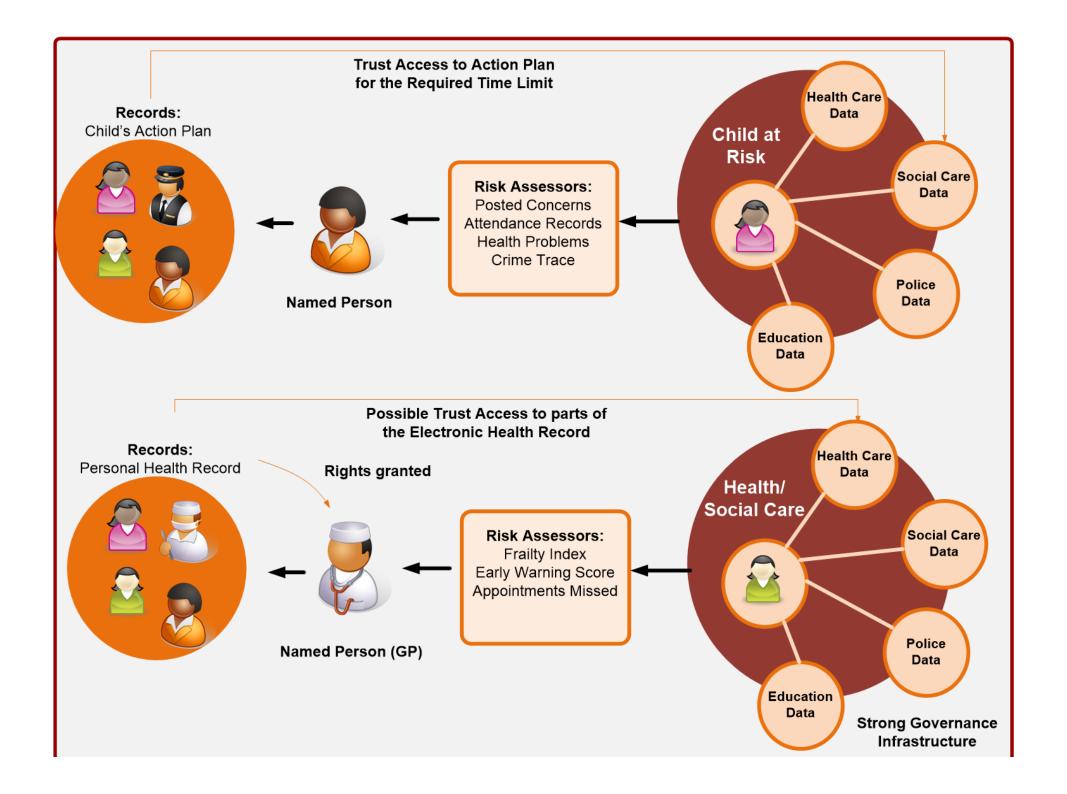
My partner is french and medical records rest with the patient. The doctor keeps an electronic copy.

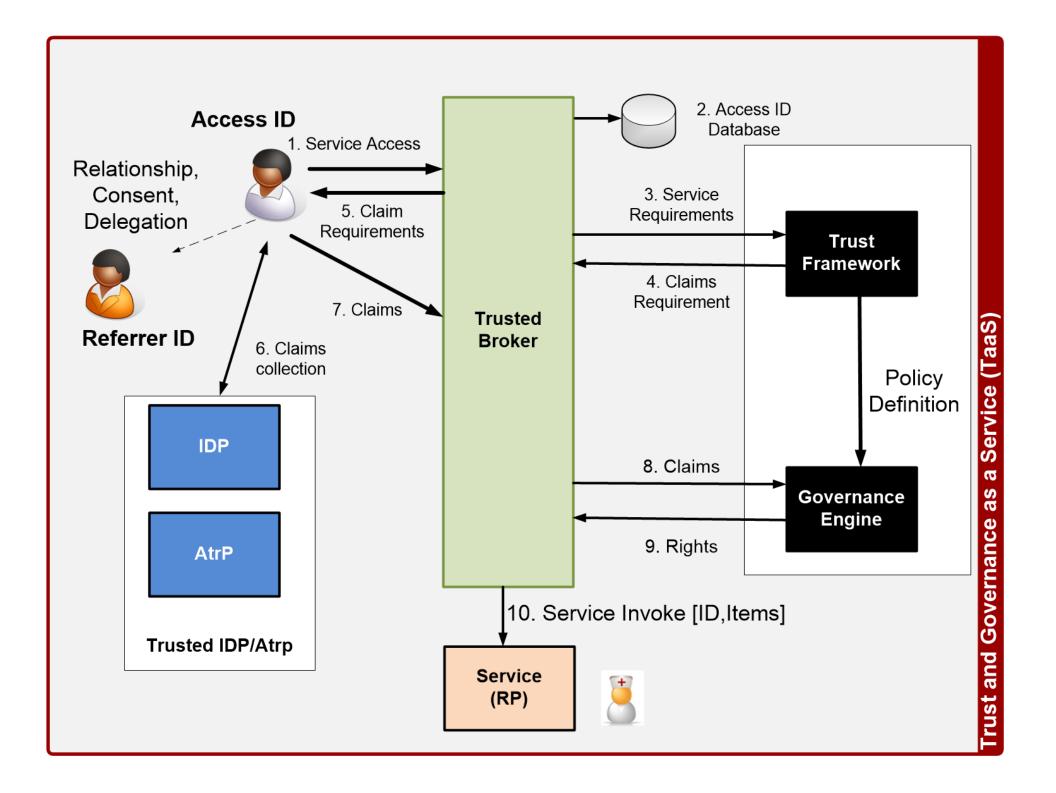




Building a New Nation
Opportunities









**Building a New Nation** Risk



- Wide range of threats to organisations.
- Organisations now highly dependent on their information infrastructure.
- Real-time threat analysis needed to cope with threats.

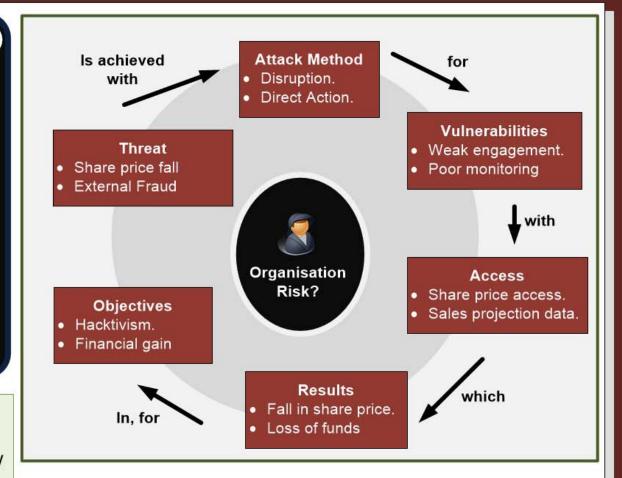






What is ... a threat ... a risk ... a vulnerability ... the motivation?

- Risk Taxonomy/Ontology required within the organisation.
- Business and Technical staff struggle to communicate on risk





Get two risk management experts in a room, one financial and the other IT, and they will NOT be able to discuss risk. Each has different context ... different vocabularies, definitions, metrics, processes and standards (Woloch, 2006)





Building a New Nation
Hacktivism

## A cause or a fight?

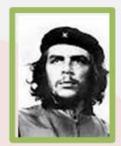


Who? ... Why? ... Where? ... When?

- One person's freedom fighter is another's terrorist.
- One person's cause is another person's fight.

## **Martin Luther King**



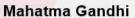


Che Guevara



Dalai Lama







Benito Mussolini



**Adolf Hitler** 





Who? ... Why? ... Where? ... When?

- Attacks against an organisation for political reasons.
- Who?
- Why?
- Where?
- When?

### 2012

- · Anonymous focus on India on censorship.
- Virgin Broadband over PirateBay block.
- SOCA (Serious and Organised Crime Agency) over arrests. also Norwegian Lottery and Bild.
- · Home Office sites over Gary McKinnon case.

## **2011, HBGary** Why: HBGary were going

2009. Climate Research Unit of East

**Anglia University** 

Why: Emails published showed conspiracy

to suppress data that contradicted their

conclusions on global warming (Russian

FTP server)

after Anonymous Reward: Emails published, Web site defaced.



- · Why: Decision to stop processing payments to the whistle-blowing site Wikileaks.
- · Result: DDoS attacks on Visa, Mastercard, om.nl and politie.nl

## 2010, Australian Government.

Why: Australian Government's attempt to filter the Internet.



- · Why: Censorship of the Wikileaks documents
- Result: DDoS attacks against sites. Some Tounisians assisting in these attacks.

2012. Department of Justice and the FBI. Denial of service attack

### 2011. Sony's PlayStation Network.

- · Why: Sony were suing Geohotz, who jailbroke the PlayStation 3.
- Result: Afterwards, a group of hackers claimed to have 2.2 million credit card numbers from PSN users for sale







Who? ... Why? ... Where? ... When?

- Attacks against an organisation for political reasons.
- · Who?
- · Why?
- · Where?
- · When?

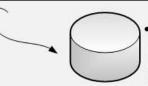


**HBGary Federal CEO** Aaron Barr to unmasked Anonymous with a list HBGary contacts with NSA, Interpol, McAfee, and many others



Hbgaryfederal used CMS and comprised by:

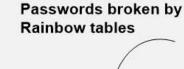
http://www.hbgaryfederal.com/pages.php?pageNav=2&page=27



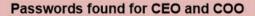
Username, passwords (stored as hash values), email database

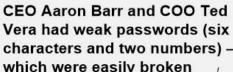


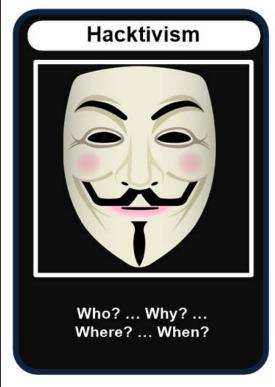
"ranger12" "martin12"



Vera had weak passwords (six characters and two numbers) which were easily broken







- Attacks against an organisation for political reasons.
- Who?
- Why?
- · Where?
- When?



**CEO Aaron Barr and COO Ted** Vera used the same password for a range of systems: Twitter, email, Linked in, and so on.

"martin12"







### Support.hbgary.com



Remote login to support.hbgary.com from Ted Vera's account



Flaw exploited in system to escalate privilege

> Gigabytes of research and backup data

Aaron was a System Administrator for their Gmail **Apps Hbgary account** 



Complete control of company email

## Hacktivism



Who? ... Why? ... Where? ... When?

- Use strong passwords.
- Never re-use passwords (30% of users do).
- Patch systems.
- Watch out for social engineering.
- Beware of unchecked Web sites.
- Get an SLA from your Cloud provider.
- . Don't store emails in the Cloud.
- · Restrict access from outside.





Now for another site owned by Greg Hoglund, owner of HBGary

Social Engineering ... to gain root password for Greg's site







Web site taken offline and user registration database published



## **Building a New Nation**

Risk, Governance and Trust