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| **What services (e.g. venues, wifi, PCs, printing) do libraries offer to community councils or their members?** | | | | | | |
|  | **Response 1** | **Response 2** | **Response 3** | **Response 4** | **Response 5** | **Response 6** |
| Meeting venues | Yes | Yes | Yes | Yes | Yes | No |
| Wifi for meeting venues | Yes | at the moment in most libraries | Yes | Yes | Yes | Yes |
| PCs | Yes | Yes – free | Yes | Yes | Yes | Yes |
| Printing | Yes | Yes – at a cost | Yes | Yes | Yes | Yes |
| Other – please specify | Notice boards (some dedicated in libraries)  1-2-1 support in producing newsletters, research, ICT etc | - | Please note that we offer these services just as we offer them for any member of the public | - | - | - |
| **What training around information literacy do libraries offer to community councils or their members?** | | | | | | |
|  | **Response 1** | **Response 2** | **Response 3** | **Response 4** | **Response 5** | **Response 6** |
| Identifying and scoping information needs (SCONUL pillars 1 & 2) | Yes | No | No | No | No | None |
| Information gathering (SCONUL pillars 3 & 4) | Yes | No | No | No | No | None |
| Information evaluation and management (SCONUL pillars 5 & 6) | Yes | No | No | No | No | None |
| Information presentation (SCONUL pillar 7) | Yes | No | No | No | No | none |
| Other – please specify | [The above is] all done on an ad hoc informal basis and not specifically for community councils per se. Would not use 7 pillars approach – work with colleagues in CLD and other partners to deliver a suite of information skills training specified to meet individual needs. | We have provided training around information literacy for new council professional members of staff, however we haven’t provided similar to Community Councils. A range of politicians use our library facilities for having surgeries etc. but again this tends to be local Councillors and MSPs and not Community Councillors. | Many of our libraries hold the CC minutes. It’s not information literacy, but it’s a service we do offer. | - | - | - |
| **What other services or training would libraries offer to community councils or their members if they had the necessary resources?** | | | | | | |
|  | **Response 1** | **Response 2** | **Response 3** | **Response 4** | **Response 5** | **Response 6** |
|  | We can offer training in use of various technologies and gadgets including specific software packages, use of 3D printers and other equipment that we lend such as cameras, projectors, laptops, recording equipment, sewing machines etc.  Library of things – for example lending other tools and equipment – we already lend litter pick items for community clean up operations but we could also lend gardening tools, or DIy tools, knowledge and expertise. We have hosted human libraries where you can borrow an expert – spend some time with someone solving a problem or an issue.  Collecting and analysing data – to develop community plans delivering to priorities.  I would refer you also to the [National Strategy](http://scottishlibraries.org/national-strategy/) for public libraries to give you an idea of the scope of what public libraries can deliver all of which support the communities they serve and the community groups. We are all working to develop locality action plans to deliver to the priorities identified in each neighbourhood/ community as part of our Community Planning frameworks. | We are working on having our colleagues in other parts of the council to recognise where our skills could be used to enhance their work, for instance information governance and retrieval. We have not considered before now Community Councils as a target group for providing training. We are working to provide wifi in all libraries. | We’d assess needs based on what community councils told us the wanted. | Information skills  IT skills – on a range of topics | No specific training is given – this would be a role for the Council’s Committee Services Team | All libraries offer free wi-fi and computer access to the public. |
| **Response is valid for** | | | | | | |
|  | The whole LA to the best of my knowledge | The whole LA to the best of my knowledge | The whole LA to the best of my knowledge | - | The whole LA | The whole LA to the best of my knowledge |